

*Thank You for choosing Carolina Coops as your custom chicken coop builders! We appreciate your business and look forward to meeting all of your wants and needs in a custom coop.*

***Below are the terms and conditions for our custom chicken coops.  
Please read carefully.***

A deposit of at least 50% (unless otherwise specified by Carolina Coops) of the total amount is due upon approval of the attached proposal/invoice to hold your tentative delivery, pick up or ship date. 100% of your deposit is refundable prior to the building process or ordering special order materials. Once the construction has commenced, it will be completed. If special order materials have been ordered or purchased, we can discuss alternate solutions. If you are not satisfied with our product or find yourself in a different situation where you are unable or unwilling to pay the balance due, the coop will be sold by Carolina Coops. When the coop has sold, only then is your deposit refunded. The amount refunded will be less 25% of the original deposit amount. The balance due will be payable in full on or before the day of delivery, pick up or shipping.

On your invoice, a delivery and or set up charge may be included. Our delivery fees are as follows; we offer a local delivery for a flat rate of \$75.00 that includes a 10 mile radius of Carolina Coops or other authorized locations. Any delivery outside of the local delivery area is \$2 per mile with a \$75 minimum. This obligates Carolina Coops to deliver your coop to your address on the invoice in an acceptable and agreed on condition. This does not include any set up unless otherwise specified by Carolina Coops. Carolina Coops is not obligated to place a coop beyond reasonable means. Please be sure to mention any obstacles for delivery prior to closing your sale. This may include, but is not limited to fences, trees, landscaping, hardscaping and any other items that may prevent placement of your coop. Please be advised that Carolina Coops will not be liable for any property or bodily damage after the chicken coop has been removed from our truck and trailer. Any further means for placement will be advisable by the customer. An additional "Set Up" fee may be added for any leveling, setting stone or blocks for a solid footer, taking down or moving any obstacles to place the coop. This will be advised by the customer and may include, but is not limited to fences, trees, landscaping, hardscaping and any other items that may prevent placement of your coop.

For shipping, we are not liable for any damage incurred during transit by a third party. We do the best we can to protect the package for reasonable wear and tear during transit and will do all we can to file a claim with the shipping company if there is any damage to the product. We will do all we can to resolve the matter in a timely fashion and be sure you receive your product in an acceptable condition. We do all we can to ensure safe delivery of your coop!

***\*\*When you receive your pallet via freight, please note ANY damage, loose pieces, torn wrapping or anything else that looks "out of place or dis shoveled" on the "BILL OF LADING" that you must sign on delivery. DO NOT SIGN FOR THE PACKAGE UNLESS YOU HAVE FULLY INSPECTED AND NOTED ANYTHING OUT PLACE! Once the BILL OF LADING is signed with no noted damage or loss, we CAN NOT pursue a claim for damage or replacement!\*\****

On any credit card payment there may be a fee added to the payable amount. This is what we are charged by the credit card companies, both online and on site payments. We do not factor this in to the price of "our cost" as it would not be fair to folks who pay with cash, money order or check. We try very hard to offer our product at a fair price and offer every bit of savings as well as convenience to all of our customers. We also offer many payment options that are "fee-less"! We appreciate your understanding.

On your invoice, we offer an estimated time of delivery for your coop, this is only tentative, not certain nor promised. A delivery date will be determined for certain at a later time after construction has commenced. Please be advised that we are at the mercy of our distributors as well as Mother Nature. Because we are such a small business, some conditions do not allow us to continue business at a regular pace. Please be understanding and know we are doing all we can to get your coop to you as soon as we possibly can, while growing our business to where these conditions would not slow our production.

If you live outside of New York State, you are responsible for remitting your states sales tax if any.

Please check the box to confirm you have read and acknowledge all of the above and accept the terms stated.

---

**PLEASE FEEL FREE TO CALL OR EMAIL ANYTIME WITH QUESTIONS, CONCERNS AND OR CHANGES.**

**CHANGES TO CONSTRUCTION ARE WELCOME UP UNTIL CONSTRUCTION HAS COMMENCED.**

Sincerely,  
Matthew DuBoise  
Owner of Carolina Coops, a Division of DuBoise Enterprises Incorporated  
919.794.3989  
[www.carolinacoops.com](http://www.carolinacoops.com)